

THE EARLIER YOU BOOK THE MORE YOU SAVE



# INTERNATIONAL DEFENCE LOGISTICS AND SUPPORT 2010

Contracted Logistics Support Focus Day: 29th June 2010  
Global Logistics Briefings - Main Conference: 30th June - 1st July 2010  
Through Life Support Workshop: 2nd July 2010

Venue: Hotel Le Plaza, Brussels

Website: [www.defencelog.com](http://www.defencelog.com)

## Enhancing Defence Capability, Readiness And Sustainment Through Optimal Logistics Support



### Attend International Defence Logistics And Support And Benefit From:

- More face time with senior military and industry experts than any other defence logistics conference: **over 200 logisticians** together in one room
- Exclusive addresses from **over 40 high-ranking military decision makers**: find out about current in-theatre logistics requirements in Afghanistan, Iraq and peacekeeping missions across the globe
- First-hand insight into the latest international logistics programmes and opportunities from **NAMSA, ISAF, SHAPE, NATO, EDA and OCCAR**
- More interactive networking opportunities with **global military and government** customers to strengthen relationships and long-term partnerships

### OUTSTANDING KEYNOTE SPEAKER LINE-UP:

- Major-General (ret.) Douglas Dempster, Assistant Secretary General, **NATO**
- Major General Andrzej Falkowski, Assistant Director, Logistics and Resources Division, IMS, **NATO**
- Air Commodore Graham Howard, Head of Defence Logistics Policy, DE&S, **UK MoD**
- Brigadier General (ret.) Hans-Herbert Schulz, Former Commissioner for Process Orientation, **Bundeswehr**
- Brigadier General Rick Martin, Deputy Director of Logistics, **United States African Command (AFRICOM)**

- Major-General Hans-Erich Antoni, Deputy Chief of Staff Operations, International Security Assistance Force (ISAF), **NATO**
- Major General Leonardo di Marco, Deputy Chief of Staff Support, **SHAPE**
- Major General (ret.) David Shouesmith, Former Assistant Chief of Defence Staff (Logistics Operations), **UK MoD**
- William F. Moore, Deputy Commander - Combined Arms Support Command (CASCOM), **US Army**
- Pat Tamburrino, Assistant Deputy of Naval Operations - Fleet Readiness and Logistics (OPNAV), **US Navy**

PLUS - Global Military Participation, Including:



**DON'T MISS!**  
**CONTRACTED LOGISTICS SUPPORT FOCUS DAY**  
Improve support chain delivery through contracted logistics support  
**See page 5**

**THROUGH LIFE SUPPORT WORKSHOP**  
Apply a whole life approach to managing system support and sustainability across legacy systems and new programmes  
**See page 4**

Organised By:



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"A high level open forum addressing key issues in logistics"

Major-General (ret.) Karl-Heinz Münzner, Former General Manager, NAMSA

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## INTERNATIONAL DEFENCE LOGISTICS AND SUPPORT

Dear Colleague,

### Welcome to International Defence Logistics and Support 2010

Attending International Defence Logistics and Support will provide you with an exclusive platform to meet build relations and exchange ideas with military and industry leaders from across the globe.

The focus of this year's conference will be on bringing the military and industry together to discuss how we equip and support our forces in Afghanistan. How will the changes we make now impact how we support our forces in the future? In addition there will be high level briefings on current global peace-keeping missions and humanitarian relief operations from around the world.

Plus there will be updates on:

- Disengagement and strategic redeployment: lessons learned
- Current multinational logistics initiatives
- Key strategies to overcome current logistics challenges

The in-depth programme features a varied agenda of case studies, panel discussions, roundtables and big-picture keynotes, giving you all the insights and practical information you need. Hear from **over 40 high-ranking international military leaders** so that you can gain an understanding about current requirements in theatre to support your key clients.

This year, we bring you an **exclusive** line-up of our most senior military speakers to date giving you strategic insight into logistics operations at the highest level. Key briefings for 2010 include:

- **Major General Andrzej Falkowski**, Assistant Director, Logistics And Resources Division, IMS, **NATO** discusses logistics lessons learned from recent conflict to ensure the success of future operations
- **Major-General Hans-Erich Antoni**, Deputy Chief Of Staff Operations, **International Security Assistance Force, NATO** presents an overview of cooperation with industry from the level of the operational command in theatre
- **Brigadier General Frederick Martin**, Deputy Director, Operations and Logistics discusses current **AFRICOM** initiatives
- **Air Commodore Graham Howard**, Head of UK Defence Logistic Policy, ACDS (Log Ops), **UK MoD** identifies the challenges of deployment, sustainment and recovery in Afghanistan
- **Major-General Douglas Dempster (Ret)**, Assistant Secretary General, **NATO** explores contracted logistics support in operational environments: the legal issues and their impacts on the decision to outsource

In addition to the main conference proceedings, I hope you will join me at the pre-conference Contracted Logistics Support Focus Day where experienced logisticians and industry experts will share their experiences of outsourcing key elements of their logistics operations.

There is no better place to meet and build networks with senior, global military logisticians and partners. I look forward to meeting you at International Defence Logistics and Support 2010.

Yours sincerely,



Major-General (ret.) Karl-Heinz, Münzner,  
Former General Manager,  
**NAMSA**

*P.s - Don't miss the Through-Life Support workshop*

## PRE CONFERENCE FOCUS DAY CONTRACTED LOGISTICS SUPPORT 29TH JUNE 2010

With contracted logistics support (CLS) fast becoming an integral part of expeditionary military operations, this interactive training day will focus on the role of CLS as a key defence support enabler. How can commercial expertise and proven experience meet your cost and service requirements as well as effectively supporting force deployments?

### Topics to be discussed:

- Overcoming the **challenges** of contracting defence logistics
- **Driving operational excellence** through standardised processes and metrics
- Supporting **high-risk in-theatre contracts**: maintaining the **security** of personnel and their equipment in theatre
- Identifying requirements to **enhance competitiveness and transparency**
- The **tendering process**: developing criteria to select contractors with a track record of high performance
- **Case studies** of contracted logistics support in action

### Speakers Helping You Progress Your Sales Cycle Include:

- Brigadier General Tersia Jacobs, Director Logistics, **South African Air Force**
- Air Marshall B. U. Chengappa, Former Chief of Air Staff, **Indian Air Force**
- Wing Commander Jeremy Porter, Deputy Director, **Movement Coordination Centre Europe, NATO**
- Air Commodore Graham Howard, Head of UK Defence Logistic Policy, ACDS (Log Ops), **UK MoD**
- Group Captain Jonathan Faulconer, Programme Manager - Operational Logistics Support, **NAMSA**
- Brigadier Charlie Hobson (ret.), Former Head of Expeditionary Logistic Support, **UK MoD**

## Through Life Support Workshop: Meeting The Challenges Of Capability, Availability and Affordability

2nd July 2010

With budgetary restrictions, a technology gap and environmental concerns, international MoDs are increasingly responsible for the cradle-to-grave management of their fleets, prompting an to an increased need to develop Through Life Support capabilities.

This interactive three hour workshop will explore the concept of through life capability management and its role in current projects.

"Brings military and civilian expertise together in a great, international setting"

**Col. Robert Van Der Meulen, MoD Netherlands**

"Good variation between industry and smaller and larger nations and good balance between supply chain and other logistics topics"

**Lt. Col. Joakim Sellen, Swedish Armed Forces**

"Very well organised, good variety of topics in the conference and the networking sessions and vendor display were great!"

**Chua Yong Chin, Singapore MoD**

# The Premier Event In The Military Calendar

Key reasons why International Defence Logistics and Support is the only conference you need to attend in 2010:

- 1** Prominent keynote military addresses giving you strategic insight into defence logistics issues from the most senior global logisticians from SHAPE, ISAF, AFRICOM, DLA, NCSA, NAMSA and more
- 2** High-level NATO participation: build strong relations with senior NATO logistics decision-makers
- 3** Overview of current requirements from Afghanistan, Iraq as well as current peace-keeping missions and humanitarian relief operations
- 4** Make more contacts, generate more leads and yield a higher ROI in a challenging marketplace
- 5** An unrivalled speaker faculty with MoD and governmental representation from the US, UK, Germany, Italy, South Africa, Lithuania, Israel, Belgium, the Netherlands and more
- 6** Benchmark against your peers and competitors to ensure you keep up to date with the latest trends and solutions in the defence logistics arena
- 7** First-hand insight into how you can assist your current and target customers in their quest to improve in-theatre support capabilities
- 8** An in-depth programme giving you an overview of the current logistics market and opportunities with defence logistics agencies
- 9** Attendance from renowned industry suppliers: meet and build new partner networks with the most established prime contractors, systems integrators and solution providers

## NEW FOR 2010

### **NEW: Transformed Agenda Built Around Your Specific Solutions**

Following extensive research with international military, government and defence industry logistics professionals, we have developed a brand new programme format

### **NEW: More Networking Than Ever Before**

Networking is a key reason our delegates attend International Defence Logistics and Support New for 2010 we have built high-level industry debates, interactive discussions and exclusive networking opportunities into the programme giving you every opportunity to meet with your partners from allied nations and secure solutions to your top logistics challenges

### **NEW: More Senior Attendees Than Any Other Defence Logistics Conference**

This is THE key event in the NATO logistics calendar. Spend three days networking with hard-to-reach high-level logisticians to build long-term future partnerships

**NEW: For the first time in its history, International Defence Logistics and Support is inviting all senior military logisticians and government officials to attend the conference free of charge see the back page for details**

## UNRIVALLED SPEAKER LINE-UP INCLUDES:

- Major General Leonardo di Marco, Deputy Chief of Staff Support, **SHAPE**
- Major-General Hans-Erich Antoni, Deputy Chief of Staff Operations, **International Security Assistance Force**
- Brigadier General Rick Martin, Deputy Director of Logistics, **AFRICOM (United States African Command)**
- Brigadier General (ret.) Hans-Herbert Schulz, Former Commissioner for Process Orientation, **Bundeswehr**
- Lieutenant General (ret.) William E. Mortensen, Deputy Commanding General - Materiel Command, **United States Army, National Air Cargo Holdings, Inc. Board of Directors**
- Dag Wilhelmsen, Technical Director, **NATO Communications & Information Services Agency (NCSA)**
- Major-General (ret.) Douglas Dempster, Assistant Secretary General, **NATO**
- Major General David Shouesmith (ret.), Former Assistant Chief of Defence Staff (Logistics Operations), **UK MoD**
- William F. Moore, Deputy Commander - Combined Arms Support Command (**CASCOM**), **US Army**
- Air Commodore Graham Howard, Head of Defence Logistics Policy, DE&S, **UK MoD**
- Pat Tamburrino, Assistant Deputy of Naval Operations - Fleet Readiness and Logistics (OPNAV), **US Navy**
- Air Marshall B. U. Chengappa, Former Chief of Air Staff, **Indian Air Force**
- Brigadier General Tersia Jacobs, Director Corporate Staff Services, **South African Air Force**
- Colonel Roberto Poni, Logistics Commander, **Italian Air Force**
- Patrick Fesquet, Director of Procurement, **NAMSA**
- Major General Andrzej Falkowski, Assistant Director, Logistics and Resources Division, IMS, **NATO**
- Colonel Roman Dufek, Chief of Movement Transport and Logistics Information Services, Department Director Multinational Logistics Coordination Centre, **Czech Army**
- Colonel Rafael Cohen, Head of the Planning and Organisational Department - General Staff Logistic-Technological Directorate, **Israeli Defence Force**
- General (ret.) Rainer Schuwirth, Former Chief of Staff, **SHAPE**
- Ron Weinberger, Director of Logistics for International Programmes, Naval Air Systems Command (NAVAIR), **US NAVY**

# INTERNATIONAL DEFENCE LOGISTICS AND SUPPORT AGENDA AT-A-GLANCE

MAIN CONFERENCE DAY ONE 30TH JUNE 2010	
07.00	Registration And Coffee
07.45	Chairman's Welcome
08.00	Logistic Lessons Learned After (Almost) Two Decades Of Multinational Operations Major General Andrzej Falkowski, Assistant Director, Logistics and Resources Division, IMS, NATO
08.30	<b>Keynote Presentation:</b> An Overview Of Cooperation With Industry From The Level Of The Operational Command In Theatre Major-General Hans-Erich Antoni, Deputy Chief of Staff Operations, ISAF, NATO
09.00	An Overview Of How SHAPE Is Providing NATO Logistics Support To Current Operations Major General Leonardo di Marco, Deputy Chief of Staff Support, SHAPE
09.30	Contracted Logistics Support In Operational Environments: The Legal Issues and Their Impacts on the Decision to Outsource Major-General (ret.) Douglas Dempster, Assistant Secretary General, NATO
10.00	Presentation Reserved For Microsoft And Partners. Speakers Include: Wayne Phillips, Defence and National Security Lead, Microsoft Gaurav Kumar, Director of Information Technology, Supreme Group
10.30	Morning Coffee
11.00	The Changing Role Of Industrial Logistics Support To Military Operations Major General (ret.) Karl-Heinz Münzner, Former General Manager, NAMSA
11.30	<b>Keynote Address:</b> An Overview Of Current Operations - Key Logistics Successes And Challenges Air Commodore Graham Howard, Head of UK Defence Logistic Policy, ACDS (Log Ops), UK MoD
12.00	Improving Future Logistics: Lessons Learned - A US Army Sustainment View William F. Moore, Deputy Commander - Combined Arms Support Command (CASCOM), US Army
12.30	<b>Panel Discussion:</b> The Future Of Defence Logistics William F. Moore, Deputy Commander - Combined Arms Support Command (CASCOM), US Army General (ret.) Rainer Schuwirth, Former Chief of Staff, SHAPE Major General (ret.) David Shouesmith, Former Assistant Chief of Defence Staff, UK MoD Major General (ret.) Karl-Heinz Münzner, Former General Manager, NAMSA
13.00	Commercial Air Support to the Combat Zone Lieutenant General (ret.) William E. Mortensen, Deputy Commanding General - Materiel Command, United States Army, Board of Directors, National Air Cargo Holdings
13.30	Networking Lunch
	<b>STREAM A: TRANSPORTATION</b> <b>STREAM B: SUPPORT CHAIN INFRASTRUCTURE</b>
14.30	<b>European Air Transport Fleet Focus:</b> Enhancing The Individual Airlift Capacities Of EU Nations Using Innovative Concepts Laurent Donnet, Project Officer - Deployability, European Defence Agency
15.00	Meeting Complex Distribution Requirements And Achieving Fast Operational Deployment Through 3PL Partnerships Presentation reserved for industry partner
15.30	Afternoon Tea
16.00	Coordinating The Shared Use Of Multinational Strategic Lift Wing Commander Jeremy Porter, Deputy Director, Movement Coordination Centre Europe, NATO
16.30	Air Combat Service Supports Units - Providing High Readiness, Agile, Flexible, Logistic Support In Modern Military Operations: A Practitioner's View Point Wing Commander Andy Killey, Commanding Officer, No. 1 Air Mobility Wing, UK MoD
17.00	Champagne Round Table Discussions
18.00	End of Main Conference Day One

MAIN CONFERENCE DAY TWO 1ST JULY 2010	
07.30	Registration And Coffee
08.15	Chairman's Welcome
08.30	Opening Keynote Address Major General (ret.) David Shouesmith, Former Assistant Chief of Defence Staff, UK MoD
09.00	The Military User's View On Supply Chain Modernisation And Optimisation Brigadier General (ret.) Hans-Herbert Schulz, Former Commissioner for Process Orientation, Bundeswehr
09.30	AFRICOM Logistics Initiatives Brigadier General Frederick "Rick" Martin, Deputy Director, Operations and Logistics, United States African Command (AFRICOM)
10.00	Morning Coffee
10.30	NATO Network Enabled Capability: Achieving Interoperability Through Connected Logistics Dag Wilhelmssen, Technical Director, NATO Communications & Information Services Agency (NCSA)
11.00	<b>Panel Discussion:</b> Overcoming The Challenges Of Delivering Real-Life Support In A Counter-Insurgency Environment Brigadier (ret.) Charlie Hobson, Former Head of Expeditionary Logistic Support, UK MoD Bruno Cantin, Head of Defence Planning and Policy, NATO HQ
11.30	<b>Shaping The Navy's Future:</b> Reducing Total Ownership Cost (TOC) Of Current And Future Fleet Pat Tamburrino, Assistant Deputy of Naval Operations - Fleet Readiness and Logistics (DPNAV), US Navy
12.00	Asset Deployment Optimisation And Analytics Raph Wiemer, Principal Cognos Solutions Specialist, IBM
12.30	Networking Lunch
13.30	Advancing Support Chain Capabilities: The DLA Logistics Vision Linda M. Ward, Deputy Commander, Defense Logistics Agency - Europe & Africa (DLA-EA)
14.00	<b>Case Study:</b> Enhancing Logistics Performance And Achieving Process Improvement Through A NAVAIR And Military Sales Partnership Ron Weinberger, Director of Logistics for International Programmes, Naval Air Systems Command (NAVAIR), US Navy Jeffrey Heron, PBL Policy Director, Naval Air Systems Command (NAVAIR), US Navy
14.30	Afternoon Tea
	<b>STREAM A: REAL-LIFE SUPPORT</b> <b>STREAM B: SYSTEMS SUPPORT</b>
15.00	Logistics Lessons Learned From Recent Conflict To Ensure The Success Of Future Operations Lieutenant Colonel Sjoerd Bunk, Head of Logistics - OTCLOG, Royal Netherlands Army
15.30	Working With Coalition Partners To Provide Reliable And Sustained In Theatre Logistics Support Colonel Alphonsus Chua, Commanding Officer, Naval Logistics Singapore Navy
16.00	Disaster Relief And The Italian Air Force's Support To Operations Following The April 6th 2009 Earthquake Colonel Roberto Poni, Chief of Logistic Operations Office, Italian Air Force
16.30	Enhancing Nation-To-Nation Cooperation Through The Coordination Of Multinational Logistics Colonel Roman Dufek, Chief of Movement Transport and Logistics Information Services, Department Director Multinational Logistics Coordination Centre, Czech Army
17.00	Chairman's Summary And End of Conference

## POST CONFERENCE THROUGH LIFE SUPPORT WORKSHOP MEETING THE CHALLENGES OF CAPABILITY, AVAILABILITY AND AFFORDABILITY 2ND JULY 2010, 9.00AM - 12.00PM

With budgetary restrictions, a technology gap and environmental concerns, international MoDs are increasingly responsible for the cradle-to-grave management of their fleets prompting an to an increased need to develop Through Life Support capabilities. This interactive three hour workshop will explore the concept of through life capability management and its role in current projects. What are the key issues and challenges? What steps need to be taken to guarantee support throughout the life of your programmes from deployment to disposal?

- Applying a whole life approach to managing system support and sustainability across both legacy systems and new programmes
- Identifying the principles of reliability and maintenance and how they apply to the acquisition of defence equipment
- Evaluating how through life support costs will impact defence procurement decisions
- Strengthening industry partnerships to improve through life support and achieve long-term cost reductions
- Overcoming the complexities of systems and stakeholder communities
- Identifying, quantifying and managing the risks association with the adoption a through life capability management
- Case studies: through life capability management in action

# INTERNATIONAL DEFENCE LOGISTICS AND SUPPORT PRE CONFERENCE FOCUS DAY CONTRACTED LOGISTICS SUPPORT 29TH JUNE 2010

## YOUR CHALLENGE:

With contracted logistics support (CLS) fast becoming an integral part of expeditionary military operations, this interactive training day will focus on the role of CLS as a key defence support enabler. How can commercial expertise and proven experience meet your cost and service requirements as well as effectively supporting force deployments? How can you effectively integrate contractors into your core logistics processes? Does CLS represent the future of defence logistics and what steps need to be taken to improve performance in a CLS environment?

08.00 Registration And Coffee

08.45 Chairman's Welcome

09.00 Supporting High-Risk In-Theatre Contracts: Maintaining The Security Of Personnel And Their Equipment In Theatre

KEYNOTE PRESENTATION



**Air Commodore Graham Howard**, Head of UK Defence Logistic Policy, ACDS (Log Ops), **UK MoD**

Air Commodore Howard was appointed Deputy Chief of Staff of the Joint Force HQ at PJHQ; key deployments during this tour included time in India as Commander British Forces on Op SAPPHIRE and as Assistant Chief of Staff Logistics in the UK National Contingent HQ during the planning and subsequent war-fighting phase of the Iraq War in 2003. He assumed command of RAF Stafford in 2004. He was promoted air commodore and seconded to the Foreign Office to Head the Strategic Delivery Unit based in the British Embassy, Kabul for a 6-month tour. Returning to PJHQ in 2007 for a third tour he took command of the Joint Force Logistic Component HQ and deployed it to Afghanistan in July 2007 where he was Commander UK National Support Command and Deputy Commander British Forces. His command of the JFLogC culminated in the delivery of the Op BROCKDALE Plan - the withdrawal of British Forces from Iraq. He assumed his current position as Head of Defence Logistic Policy in October 2008.

- Ensuring your partners are fully aware of areas of potential risk across your support chain
- Adopting a proactive approach to securing and protecting your partners
- Building your internal capabilities to respond promptly to external risk
- Communicating accountability to your partners and stakeholders

09.45 Improving Military and Civilian Cooperation To Ensure Aircraft Availability

SOUTH AFRICA FOCUS

**Brigadier General Tersia Jacobs**, Director Logistics, **South African Air Force**

The focus of the South African Air Force's logistics function is to ensure the delivery of effective and efficient operational support through strengthened contracted logistics support. This presentation will explore:

- Case study: an outline of a strengthened industry and military partnership to improve capability and drive operational success
- Outlining the steps required to achieve critical strategic goals
- Exploring different approaches to partnering and outsourcing to ensure future defence capability requirements can be met
- Ensuring interoperability, information transparency and visibility in supply chain management
- Benchmarking support chain performance and learning from the past to improve future initiatives

10.30 Morning Coffee

11.00 The Tendering Process: Developing Criteria To Select Contractors With A Track Record Of High Performance

NAMSA UPDATE

**Patrick Fesquet**, Director of Procurement, **NAMSA**

NAMSA is NATO's principal logistics management support agency. NAMSA's main tasks are to assist NATO nations by organising common procurement and supply of spare parts and arranging maintenance and repair services necessary for the support of various weapon and other systems. In this presentation, learn about NAMSA's tendering process.

- Ensuring the best value contract through a competitive procurement strategy
- Identifying key stakeholders to assist with the contractor selection process
- Negotiating the framework of contractor agreements: determining precise remits and defining the scope of the partnership

11.45 Defining Accurate Metrics To Measure And Improve The Performance Of Your Industry Partnership

METRICS OVERVIEW

**Group Captain Jonathan Faulconer**, Programme Manager - Operational Logistics Support, **NAMSA**

Learn more about the how to choose relevant KPIs across the support chain to measure the quality of your partnership and identify areas for performance improvement.

- Ensuring all metrics are in line with pre-defined expectations and within the parameters of your service level agreements
- Establishing a solid feedback mechanism to communicate the results of performance measurement to your industry partner
- Reviewing your metrics in line with your evolving partner relationship to achieve continuous improvement

12.30 Evaluating The Operational And Financial Benefits Of Partnering From The Perspective Of The Contractor: Valued-Added Expertise, Improved Performance And Enhanced Efficiency

INDUSTRY INSIGHT

**Presentation reserved for industry partner**

- Strategies to maximise technical capability through commercial resource
- Outlining the complexities and challenges of partnering in a defence environment
- Identifying how innovative commercial ideas and input can transform defence logistics operations
- Managing and meeting rapidly changing front-line requirements and developing a strategy to deliver accordingly

13.00 Networking Lunch

## OUR SOLUTION:

- **Case studies** from forward thinking international military logisticians that have successfully contracted logistics support
- **First-hand insight:** Put your questions to our distinguished speaker panel; leverage both military and commercial expertise from a forum of experts
- **Networking:** Meet and build relations with leading logistics personnel, prime contractors and industry providers from across the globe

14.00 Contracted Logistics Support: Solution Or Trap?

MODERN WARFARE



**Brigadier (ret.) Charlie Hobson**, Former Head of Expeditionary Logistic Support, **UK MoD**

Brigadier Hobson recently retired from a long-standing military career. During this time he completed nearly two and a half years as DEC Expeditionary Logistics and Support in the MOD where he merged DEC Deploy, Sustain and Recover with DEC Combat Service Support into a single directorate. He was responsible for programmes such as FSTA, C17, A400M, MARS, Support Vehicle, JCTS and the C130.

- Are modern military logistics operations equipped to meet modern warfare needs?
- Will contracted logistics support become an integral part of future military operations?
- The importance of setting core standards for contracted logistics performance
- Defining the limitations of a contracted logistics support approach

14.45 Key Strategies To Improve Support Chain Visibility And Achieve Higher Operational Efficiency

IAF CASE STUDY



**Air Marshall B. U. Chengappa**, Former Chief of Air Staff, **Indian Air Force**

Air Marshal BU Chengappa is an officer in the Technical branch of the Indian Air Force. He was the Air Officer in charge of Maintenance, a principle staff officer to Chief of the Air Staff, at Air HQs, New Delhi before his retirement in 2006. He has held staff appointments in various establishments of the IAF which included operational units, Base Repair Depots, Training Establishments, Operational Commands and Air HQs.

- Outlining the current logistics issues within the Indian Air Force: diversity of assets, logistics infrastructure and management challenges
- Reorienting supply chain management using public / private industry partnerships, Turnkey projects and working with SMEs
- Aligning supply with demand and restructuring and standardising business processes
- Developing global partnerships while encouraging global expertise

15.30 Afternoon Tea

16.00 Contractor Logistic Support - A Panacea For All Ills? Pros And Cons Of CLS In Light Of Need To Support Two Lines Of Communication

UK MOD HIGHLIGHT



**Wing Commander Andy Killey**, Commanding Officer, No. 1 Air Mobility Wing, **UK MoD**

Wing Commander Killey was appointed to the in-command post of OC Supply Squadron, RAF Brize Norton in 2001 and in 2002 was deployed on ISAF 1 to HQ ISAF in Kabul, Afghanistan as J3 Mov for the UK HQ and as the OC ISAF Multi-National Air Movements Coordination Centre. He was promoted to Wing Commander in Jul 2003 and posted to the Lean Support and Continuous Improvement team as an internal lean consultant to the MOD. In 2006 he was posted to PJHQ as S01 J4 movs with responsibility for the air and sfc lines of communication to Iraq, Afghanistan and the rest of the world. He took command of No 1 Air Mobility Wing in 2008.

- Assessing the advantages of CLS: operational and organisational efficiency
- Mission focus: enhanced sustainability, continuous improvement and local investment
- The key disadvantages: command and control, readiness, agility and force protection
- Overcoming challenges: cultural integration, and CLS management
- The role of market forces, contracting for capability and the impact nations of host

16.45 Identifying Requirements To Promote Third-Party Logistics Support: Enhancing Competitiveness And Transparency

EDA REVIEW



**Lieutenant Colonel Laurent Donnet**, Project Officer - Deployability, **European Defence Agency**

A career with Belgian Air Force led to Lieutenant Colonel Donnet's current post with the European Defence Agency. He works there as project officer in deployability where he deals with all strategic air and sea lift issues. Here he will discuss:

- Establishing a web-based platform to advertise European services providers
- Improving situational awareness of solutions for contracting services in support of Crisis management operations
- Facilitating business-to-business cooperation and create a more efficient, more competitive and more transparent market

17.30 Chairman's Summary And End Of Focus Day

FOR MORE  
DETAILS VISIT  
[www.defencelog.com](http://www.defencelog.com)

# INTERNATIONAL DEFENCE LOGISTICS AND SUPPORT MAIN CONFERENCE DAY ONE 30TH JUNE 2010

07.00 Registration and coffee

07.45 Chairman's welcome

## 08.00 Logistic Lessons Learned After (Almost) Two Decades Of Multinational Operations



**Major General Andrzej Falkowski,** Assistant Director, Logistics and Resources Division, IMS, **NATO**

Major General Falkowski has responsibility for budgeting the entire Polish Defence Budget (about €6 Billion). He also represents the MoD to the Parliamentary Commissions of National Defence, Public Finance and also to Council of Ministers Permanent Commission (economic, budgetary, financial, social issues). He has control and auditing responsibility over the budgeting and executing defence budget on each budget holder level. He is a member of the MoD Management Board, MoD Armament Board, Services Management Boards, secretary of MoD Budgetary Commission. Here he will discuss:

- To what extent were goals achieved for deployability and military effectiveness?
- Assessing whether operations were closed effectively and securely
- The future of conflict: ensuring long-term capability requirements can be met
- Ensuring recent experience translates into a leaner and more responsive support chain

## 08.30 Keynote Presentation: An Overview Of Cooperation With Industry: Lessons Learned From The Perspective Of The Former HQ ISAF DCOS Resources



**Major-General Hans-Erich Antoni,** Deputy Chief of Staff Operations, International Security Assistance Force, **NATO**

From 2005 to 2006 Major-General Antoni commanded 200 Logistic Brigade in Tauberbischofsheim. During this tour, he served as Deputy Chief of Staff for Operations in HQ KFOR, Pristina. Before he took over as Deputy Chief of Staff for Support in HQ ISAF, he was Deputy Chief of Staff for Planning, Armaments and Logistics in the Army Staff of the Ministry of Defence in Bonn.

- An overview of NATO's co-operation with industry
- Friction points with a maturing AFG government in 2009
- Possible negative effects on the operation
- Options to mitigate risks
- Recommendations

## 09.00 An Overview Of How SHAPE Is Providing NATO Logistics Support To Current Operations



**Major General Leonardo di Marco,** Deputy Chief of Staff Support, **SHAPE**

Prior to his current appointment, Major General di Marco was Commander of the Italian Army Artillery Brigade. He was previously deployed as the Deputy Commander, Multinational Division South-East in Iraq followed by a tour as Deputy Chief of Staff for Operations in Afghanistan with ISAF VIII. He underwent a further period with the NATO Rapid Deployable Corps in the appointment as Chief Operations. Here General di Marco assesses the impact of the deployment of almost 100000 troops on NATO operations on three continents and in the Mediterranean, with more than 4000 of those coming from non-NATO troop contributing nations.

- Outlining how NATO and its partners are engaged in crisis management operations
- How NATO is utilising and adapting its ends, ways and means to deliver efficient and effective logistic support to troops currently deployed in theatre
- Insight into the new Allied Command Operation structure
- Multinational logistics in ISAF, KFOR and maritime logistics in support of OCEAN SHIELD

## 09.30 Contracted Logistics Support In Operational Environments: The Legal Issues and Their Impacts on the Decision to Outsource



**Major-General (ret.) Douglas Dempster,** Assistant Secretary General, **NATO**

Major General Dempster is a member of the Secretary General's policy board and has NATO-wide functional authority

in the areas of governance, civilian personnel and financial management. He had a 36-year military career, the last seven as a General Officer. As the deputy commander of Canada's army from 2000 to 2001, he steered the transformation process and improved internal communications. He managed army base infrastructure and human resources, both military and civilian. This presentation will outline:

- Outlining the legal complexities, liabilities and risks associated with contracting logistics support
- Assessing the extent of the legal "grey zone" and its implications
- How are private contractors recognised under International Law? How can they be protected?
- Analysing the implications of the non-combatant status of private contractors
- Developing a clearly defined contract to ensure contractors deliver

## 10.00 Presentation Reserved For Microsoft And Partners.

Speakers Include:

**Wayne Philips,** Defence and National Security Lead, **Microsoft**  
**Gaurav Kumar,** Director of Information Technology, **Supreme Group**

10.30 Morning coffee

## 11.00 The Changing Role Of Industrial Logistics Support To Military Operations



**Major General (ret.) Karl-Heinz Münzner,** Former General Manager, **NAMSA**

From August 2004 until July 2009 Major General (Ret) Karl-Heinz Münzner was the General Manager of NAMSA, NATO's Logistics' Agency. Prior to his selection as NAMSA General Manager, he was the Department Chief responsible for budgeting and planning, armament and logistics within the Army Staff of the German Ministry of Defence. He held this post since 1999 and managed several reform projects of the Bundeswehr; such as "New Fleet Management" and "Army Maintenance Logistics", in cooperation with industry. He was also the Special Commissioner to the Minister for cooperative Army logistics and played a vital role in the reform of the Bundeswehr.

- Trends in history
- The actual situation - transformation and scope
- Challenges:
  - Change in business culture
  - Information Management
  - Broadening the scope
  - Developing conditions, structures and communities
  - Closed versus open markets
- Mobilisation and draw down

## 11.30 Keynote Address: An Overview Of Current Operations - Key Logistics Successes And Challenges In Afghanistan



**Air Commodore Graham Howard,** Head of UK Defence Logistic Policy, ACDS (Log Ops), **UK MoD**

Air Commodore Howard's key deployments included time in India as Commander British Forces on Op SAPPHIRE and as Assistant Chief of Staff Logistics in the UK National Contingent HQ during the planning and subsequent war-fighting phase of the Iraq War in 2003. He assumed command of RAF Stafford in 2004. He was promoted air commodore and seconded to the Foreign Office to Head the Strategic Delivery Unit based in the British Embassy, Kabul for a 6-month tour. Returning to PJHQ in 2007 for a third tour he took command of the Joint Force Logistic Component HQ and deployed it to Afghanistan in July 2007 where he was Commander UK National Support Command and Deputy Commander British Forces. His command of the JFLogC culminated in the delivery of the Op BROCKDALE Plan - the withdrawal of British Forces from Iraq. He will focus on:

- Strategic context and an update on current operations in Afghanistan
- Identifying the challenges of deployment, sustainment and recovery
- Outlining the key threats to logistic supply routes and the end-to-end support chain
- Logistics lessons learned: strengths and weaknesses of current processes, technologies and capabilities

## 12.00 Improving Future Logistics: Lessons Learned - A US Army Sustainment View



**William F. Moore,** Deputy Commander - Combined Arms Support Command (CASCOM), **US Army**

William Moore oversees a 4600 person work force across seven states with a combined budget of more than \$220M to lead Army logistics combat/training developments and the annual training of more than 100,000 Soldiers and Civilians. For details of this presentation, visit, [www.defencelog.com](http://www.defencelog.com)

## 12.30 Panel Discussion: The Future Of Defence Logistics



**William F. Moore,** Deputy Commander - Combined Arms Support Command (CASCOM), **US Army**



**General (ret.) Rainer Schuwirth,** Former Chief of Staff, **SHAPE**



**Major General (ret.) David Shouesmith,** Former Assistant Chief of Defence Staff, **UK MoD**



**Major General (ret.) Karl-Heinz Münzner,** Former General Manager, **NAMSA**

In this engaging debate, our distinguished panellists will drill down on the most strategic logistics issues giving delegates a unique insight into the most cutting-edge topics, including:

- Identifying current logistics challenges: lessons learned today to transform tomorrow's operations
- To what extent do the benefits of multinational and coalition logistics outweigh the complexities: cost sharing and economies of scale?
- Is there anything the military can learn from commercial supply chains?

## 13.00 Commercial Air Support to the Combat Zone



**Lieutenant General (ret.) William E. Mortensen,** Deputy Commanding General - Materiel Command, United States Army, Board of Directors, **National Air Cargo Holdings**

Lieutenant General Mortensen held 35 years of service in the United States Army. His last assignment was as Deputy Commanding General, United States Army Materiel Command, Fort Belvoir, Virginia where his responsibilities centred on the operational aspects of the command in the areas of acquisition, logistics and research and development. His overseas experience includes Germany, Bosnia, Kosovo and the CENTCOM AOR to include Iraq, Afghanistan and Qatar. This presentation will review:

- Military airlift from all Nations is being stressed by lengthy combat support
- Commercial air carriers and freight forwarders can and do support combat zones today - and can do more tomorrow
- Commercial air carriers and freight forwarders provide assured delivery at a competitive price - best value in the combat zone

13.30 Networking Lunch

## STREAM A TRANSPORTATION

## 14.30 European Air Transport Fleet Focus: Enhancing The Individual Airlift Capacities Of EU Nations Using Innovative Concepts



**Lieutenant Colonel Laurent Donnet,** Project Officer - Deployability, **European Defence Agency**

A career with Belgian Air Force led to Lieutenant Colonel Donnet's current post with the European Defence Agency. He works there as project officer in deployability where he deals with all strategic air and sea lift issues. Here he will discuss:

- Aiming at the efficient usage of air transport assets made available by EU nations for military needs
- Developing concrete solutions to alleviate the airlift shortfall in the EU
- Creating synergy between air transport organisms and structures through far-reaching coordination

## 15.00 Deploying Metrics To Measure And Improve The Performance Of Your 3PL Partnership

In this crucial presentation you will learn about the most effective metrics and how can they be implemented in theatre to improve logistics delivery.

- Specifying the terms of your contract with your industry partner: setting expectations and service parameters
- Reviewing KPIs to ensure continuous performance improvement in a changing environment
- Ensuring commercial best practices are suited to military needs

### 15.30 Afternoon Tea

## 16.00 Coordinating The Shared Use Of Multinational Strategic Lift



**Wing Commander Jeremy Porter,**  
Deputy Director, Movement Coordination Centre Europe, **NATO**

Wing Commander Porter's specialisation is in Air Movements and Logistics. He served in both the 1st and 2nd Gulf wars, as well as Kosovo, Former Republic of Yugoslavia, Congo, the Ivory Coast and Afghanistan.

- A background to why the MCCE was created following the NATO 1999 Washington summit
- ATARES (Air Transport and Air Refueling Exchange of Services) - a non monetary means of multinational exchange
- Achievements and initiatives: air transport, air to air refueling, sealift and inland surface transport
- Northern line of communication - MCCE's role in the rail link from Riga to Afghanistan
- An insight into the SAC C17 project (Heavy Airlift Wing Papa Airbase, Hungary)
- SALIS (Strategic Airlift Interim Solution - AN124 Liepzig Halle, Germany)
- An overview of SEOS (Surface Exchange Of Services) and MEOS (Multimodal Exchange of Services)
- Future Initiatives

## 16.30 Air Combat Service Supports Units - Providing High Readiness, Agile, Flexible, Logistic Support In Modern Military Operations: A Practitioner's View Point



**Wing Commander Andy Killey,**  
Commanding Officer, No. 1 Air Mobility Wing, **UK MoD**

Wing Commander Killey was appointed to the in-command post of OC Supply Squadron, RAF Brize Norton in 2001 and in

2002 was deployed on ISAF 1 to HQ ISAF in Kabul, Afghanistan as J3 Mov for the UK HQ and as the OC ISAF Multi-National Air Movements Coordination Centre. He was promoted to Wing Commander in Jul 2003 and posted to the Lean Support and Continuous Improvement team as an internal lean consultant to the MOD. In 2006 he was posted to PJHQ as S01 J4 movs with responsibility for the air and sfc lines of communication to Iraq, Afghanistan and the rest of the world. He took command of No 1 Air Mobility Wing in 2008.

## STREAM B: SUPPORT CHAIN INFRASTRUCTURE

## 14.30 Small Army Focus: Achieving An Agile Defence Logistics Infrastructure



**Colonel Ovidijus Eitminavicius,**  
Commander of Logistics Support Command, **Lithuanian Armed Forces**

This case study will outline the core logistics challenges of smaller armies with budgetary and resource limitations, including:

- Developing a strategy to leverage support chain capability
- Create a robust, responsive and flexible end-to-end supply chain
- Exploiting information technology to drive efficiency, streamline process and improve operational performance
- Focusing limited logistical resources at the point of need

## 15.00 Logistics Challenges In The Environment Of The Israeli Defence Force: Lessons Learned



**Colonel Rafael Cohen,**  
Head of Organisational Planning, **Israeli Defence Force**

Colonel Cohen is responsible for strategic planning, design organisational changes and force build up as well as allocating human and equipment resources, industrial engineering and operation research projects, quality policy and management, information systems and management decision support. Here he shares:

- Different domains of logistic support and their interrelations
- Logistic operational concept in wartime in context of effectiveness & operational continuity
- Logistic operational concept in lull and transition to wartime. Case studies - process improvement, outsourcing etc
- Technology as a mean to enhance logistic and operational performance

### 15.30 Afternoon Tea

## 16.00 The Role Of Standardisation In Driving Interoperability At NATO



**Cesare Balducci,**  
Deputy Director,  
**NATO Standardisation Agency**

Cesare Balducci has served as Flight, Squadron and Wing Commander, as well as Section and Branch Chief in various positions in the Italian Air staff. After having served in the NATO HQ as part of the Italian MILREP, he retired from active duty, taking the position of NSA, Policy and Co-ordination Branch Chief, and Deputy Director of the same Agency. Topics to be covered include:

- Assessing the challenges of improving interoperability through increased standardisation
- The role of the NATO Standardisation Organisation today
- Outlining the new NATO Defence Planning Process: its core objectives and goals achieved to date
- Ensuring standardisation is aligned with defence planning processes

## 16.30 NATO HQ Update: The Strategic Role Of NATO Operations In Driving Logistics Transformation



**Bruno Cantin,**  
Head of Defence Planning and Policy,  
**NATO HQ**

Bruno Cantin works at NATO HQ as Head Logistics in the Defence Policy and Planning Division of the International Staff. He has over twenty-seven years of command and staff work experience in armaments, logistics, standardisation, personnel management, financial management, maintenance, technical support management and information resources management. He served in the Canadian Armed Forces as a Land Electrical and Mechanical Engineering Officer for twenty-two years, retired in 1998 to take over the Logistics Plans Officer post in the International Staff until October 2002 when he was promoted to his current post. He will provide comprehensive insight on:

- Feedback from nations on their lessons learned from current NATO operations
- Implementation of collective responsibility for logistics through enhanced logistic information visibility and its use
- An overview of multinational logistics developments
- Progress on strategic contracting

### 17.00 Champagne Round Table Discussions

### 18.00 End of Main Conference Day One

# INTERNATIONAL DEFENCE LOGISTICS AND SUPPORT MAIN CONFERENCE DAY TWO 1ST JULY 2010

### 07.30 Registration and coffee

### 08.15 Chairman's welcome

### 08.30 Opening Keynote Address



**Major General (ret.) David Shouesmith,**  
Former Assistant Chief of Defence Staff,  
**UK MoD**

Major General Shouesmith was the assistant chief of Defence staff for logistic operations until mid-2009. In this role he oversaw support for military operations worldwide, served as the logistic process architect on behalf of the chief of Defence materiel and was responsible for the logistics aspects of military acquisition. This keynote address will discuss moment-in-time defence challenges.

## 09.00 The Military User's View On Supply Chain Modernisation And Optimisation



**Brigadier General (ret.) Hans-Herbert Schulz,**  
Former Commissioner for Process Orientation, **Bundeswehr**

Brigadier General Hans-Herbert Schulz's extensive military career culminated in the assignment to the Ministry of Defence, Bonn, as Commissioner for Process Orientation in the context of the introduction of SAP software into the Bundeswehr. There he was responsible for the business processes and for policy and introduction strategy for the biggest organisational, logistic and IT project of the German Armed Forces.

- Assessing global requirements for today's worldwide military logistics
- Adopting a holistic approach to supply chain modernisation

- Identifying key ways to successfully integrate of all relevant processes
- Achieving optimisation through transparency and enhanced visibility

## 09.30 AFRICOM Logistics Initiatives



**Brigadier General Frederick "Rick" Martin,**  
Deputy Director, Operations and Logistics,  
**United States African Command (AFRICOM)**

Brig. Gen. Frederick H. "Rick" Martin is the principal adviser to the Director, responsible for executing all Department of Defence operations and logistics activities in the U.S. Africa Command area of responsibility, with a particular focus on deployment, distribution, supply and engineering matters. In this high-level address he will discuss current AFRICOM programmes.

### 10.00 Morning coffee

## 10.30 NATO Network Enabled Capability: Achieving Interoperability Through Connected Logistics



**Dag Wilhelmsen,**  
Technical Director,  
**NATO Communications & Information Services Agency (NCSA)**

Dag Wilhelmsen directs and manages all NCSA technical matters with enterprise-level implications; working closely with the Director NCSA, Mr. Wilhelmsen oversees all NCSA projects from a technical perspective ensuring enterprise-level coherence and cost-effectiveness. He defines, implements, and monitors the top-level technical vision and architecture

complimenting NCSA's strategy. Additionally, he is NCSA's external contact regarding all enterprise-level technical issues.

- How will connected logistics ensure coherence and cost-effectiveness across the support chain?
- Building logistics capabilities through an interoperable supply chain
- Defining and establishing core visibility standards
- Developing a roadmap to link national systems
- On-going NATO programmes and initiatives

## 11.00 Panel Discussion: Overcoming The Challenges Of Delivering Real-Life Support In A Counter-Insurgency Environment



**Brigadier (ret.) Charlie Hobson,**  
Former Head of Expeditionary Logistic Support, **UK MoD**



**Bruno Cantin,**  
Head of Defence Planning and Policy,  
**NATO HQ**

Here our panellists will discuss the complexities of operating in an insurgent environment: what are the unique logistics requirements of counterinsurgency operations?

- To what extent is counter-insurgency the biggest threat facing the operational support chain?
- Increasing the flexibility and adaptability of support chain operations through exemplary planning
- Improving information dissemination and operational interoperability
- Strategies to ensure protected mobility across the supply chain

### 11.30 Shaping The Navy's Future: Reducing Total Ownership Cost (TOC) Of Current And Future Fleet



**Pat Tamburrino**, Assistant Deputy of Naval Operations – Fleet Readiness and Logistics (OPNAV), **US Navy**

Mr. Tamburrino is responsible for policy, programme and resource allocation for world-wide U.S. Navy Readiness and Logistics and serves as the Chief of Naval Operations' (CNO) principal advisor for the management of the civilian executive cadre.

He was appointed to the Senior Executive Service in February 1997 and has 27 years of Federal Service.

Mr. Tamburrino served as the Executive Director, Naval Sea Systems Command from May 2005 to November 2006. In this capacity, he served as the senior civilian in the Navy's largest System Command with direct responsibility for a professional and industrial workforce numbering over 83,000 with an annual operating budget of \$30B+.

- Understanding "Total Life Cycle Cost"
- An overview of TOC initiatives and the management of project implementation
- Challenges in the development and acquisition of Next Generation Systems
- Achieving future force structure goals

### 12.00 Asset Deployment Optimisation And Analytics



**Raph Wiemer**, Principal Cognos Solutions Specialist, **IBM**

In this presentation you will learn how to achieve enterprise planning, budgeting and analytics through out of the box functionality and blueprints.

- Reducing planning cycles and decreasing reporting time from days to minutes
- Ensuring ownership and management by the lines of business
- Achieving exceptionally fast performance for large sophisticated models and data sets
- Outlining the features of personalised planning and analytics, within a managed planning process
- Aligning financial and operational targets in one connected, dynamic solution and ensuring scalability

### 12.30 Networking Lunch

### 13.30 Advancing Support Chain Capabilities: The DLA Logistics Vision

**Linda M. Ward**, Deputy Commander, **Defense Logistics Agency - Europe & Africa (DLA-EA)**

The DLA is the US Department of Defence's largest logistics combat support agency, providing worldwide logistics support in both peacetime and wartime to the military services as well as several civilian agencies and foreign countries. DLA employs about 26,000 employees. The Agency's headquarters is at Fort Belvoir, in Northern Virginia.

- An overview of the DLA enterprise: who are its customers?
- Outlining the DLA Director's focus areas and the scope of combat support
- Reviewing national supply chains and regional commands
- Maximising distribution and retrograde capabilities across the end-to-end support chain

### 14.00 Case Study: Enhancing Logistics Performance And Achieving Process Improvement Through A NAVAIR And Military Sales Partnership



**Ron Weinberger**, Director of Logistics for International Programmes, Naval Air Systems Command (NAVAIR), **US Navy**



**Jeffrey Heron**, PBL Policy Director, Naval Air Systems Command (NAVAIR), **US Navy**

Learn how the US Navy improved partnering to drive end-to-end support chain performance. Topics to be covered:

- The benefits of foreign military sales (FMS): strategic interoperability, sustainment and reduction of the logistics burden
- Strengthening FMS and NAVAIR partnering for strategic support, financial and policy improvements
- Lessons learned and next steps

### 14.30 Afternoon Tea

## STREAM: A REAL-LIFE SUPPORT

### 15.00 Logistics Lessons Learned From Recent Conflict To Ensure The Success Of Future Operations



**Lieutenant Colonel Sjoerd Bunk**, Head of Logistics – OTCLOG, **Royal Netherlands Army**

As head of the Knowledge Centre Logistics of the Royal Dutch Army, Lieutenant Colonel Bunk has a team of specialists

who are engaged in collecting and recording specialised logistics information. Here he will discuss:

- To what extent were goals achieved for deployability and military effectiveness?
- Assessing whether operations were closed effectively and securely
- The future of conflict: ensuring long-term capability requirements can be met
- Ensuring recent experience translates into a leaner and more responsive support chain

### 15.30 Working With Coalition Partners To Provide Reliable And Sustained In Theatre Logistics Support



**Colonel Alphonsus Chua**, Commanding Officer, **Naval Logistics Singapore Navy**

- This sessions will explore how strengthening coalition partnerships enabled the Singapore Navy to boost technological capability and combat readiness
- To what extent do the benefits of multinational and coalition logistics outweigh the complexities: cost sharing and economies of scale?
  - An overview of NATO Collective Responsibility: what does it mean and how will it transform future operations?
  - Establishing key objectives to accomplish joint mobility missions

### 16.00 Disaster Relief And The Italian Air Force's Support To Operations Following The April 6th 2009 Earthquake



**Colonel Roberto Poni**, Chief of Logistic Operations Office, **Italian Air Force**

Here Colonel Poni will share insight on how the IAF successfully responded to a recent Italian natural disaster. Hear about the successes and lessons learned for future operations.

- An outline of the role the Italian Air Force provided in delivering support
- Key objectives: what was achieved and what were the challenges?
- Working with relief organisations and aid agencies to deliver assistance
- Equipping forces with capabilities to improve future operational delivery

### 16.30 Enhancing Nation-To-Nation Cooperation Through The Coordination Of Multinational Logistics



**Colonel Roman Dufek**, Chief of Movement Transport and Logistics Information Services, Department Director Multinational Logistics Coordination Centre, **Czech Army**

Colonel Dufek is positioned within the Military Transportation and Logistics Information Services Department - Chief Multinational Logistics Coordination Centre as Acting Director. Previous assignments include: Ministry of Defence, Logistics Division, Logistics Development and Planning Branch - acting Director, a military adviser to the Czech Delegation to NATO, and Senior Staff Officer within General Staff, Logistics Division. This presentation will assess:

- Strategic situation: what are the Czech Army's current logistics challenges and requirements?
- Establishing core processes to translate multinational logistics cooperation into a reality
- Assessing national requirements, constraints and recommendations
- Determining the responsibilities of the Multinational Logistics Coordination Centre (MLCC) - a background to its foundation, value, roles and benefits
- Current status and plans

## STREAM B: SYSTEMS SUPPORT

### 15.00 Case Study: Supporting Government Logistics Programmes Through A Tactical Vehicle Support Centre



**Chris Dodson**, Logistics Integration Business Area Manager, Integrated Logistics Support & Products, **Raytheon Technical Services Company**

Chris has over 30 years experience leading and supporting government logistics programmes for aircraft and tactical vehicles for the US government and allied countries. He currently leads the Logistics Integration Business Area and the Tactical Vehicle Support Centre for Raytheon Technical Services Company. This includes support for the United States Marine Corps Secondary Level Repairable (SECREP) Inventory Remanufacture and Repair Programme, the Repairable Issue

Point Sustainment and Training Programme and the DLA Centre of Excellence for Raytheon / DLA Business.

- Enhancing logistics support through the establishment of Public Private Partnerships
- Adopting a performance based logistics approach to drive process improvements that significantly improve support to the War Fighters
- Implementing condition based maintenance processes and systems to improve reliability, availability and lower equipment sustainment costs

### 15.30 Improving Logistics Performance Through The Design, Implementation And Maintenance Of Superior Information Management Systems



**Major (ret.) Douglas D. Housel**, Consultant - Programme Integrated Logistics System, NATO Airborne Early Warning and Control Force E-3A Component, **NATO**

Major Douglas D. Housel, USAF (retired), is currently a NATO Consultant to the Programme Integrated Logistics System, NAEW&CF E-3A Component, NATO Air Base, Geilenkirchen, Germany. The mission of the E-3A Component is to provide aircraft and trained aircrews to deliver a surveillance and/or control platform wherever and whenever directed by the NATO Airborne Early Warning Force Commander on behalf of the Supreme Allied Commander Europe and the Supreme Allied Commander Atlantic.

- Selecting an interoperable platform that manages complex configurations and assets
- Integrating the entire logistics process, from the flight line to sources of repair
- Ensuring information management software is sufficiently flexible and adaptable to meet future NATO AWACS program requirements
- Creating a performance management framework across the end-to-end supply chain to measure, assess and predict support requirements
- Case study: Developing an effective information management platform at NATO

### 16.00 Successfully Integrating Your Logistics Processes To Maximise Asset Visibility And Ensure Rapid Transit Agility

**Fabienne Fontaine**, Senior Logistics Officer, **NAMSA**

Learn how NAMSA successfully aligned resource to process to maximise technical, material and personnel interoperability.

- Will process integration lead to better service delivery, increased agility and overall cost reduction?
- How can you achieve commonality of diverse support systems?
- Establishing defined reporting tools to increase process visibility and create a smarter, leaner support chain
- Leveraging key metrics across your entire supply chain to achieve maximum transparency and traceability

### 16.30 Driving Availability Of Defence Systems Through The Deployment Of Performance Parameters



**Dietmar Fiegas**, ILS / ISS Section Leader, **OCAR**

Dietmar Fiegas has responsibility for policy, doctrine and support of programmes relating to integrated logistics support, in-service support and through life management within OCCAR EA. He has thirty six years of military experience including various roles within general logistics and armaments and attained the rank of Colonel. OCCAR-EA's principle aim is to provide effective and efficient arrangements for the management of existing and future collaborative armament programmes. This presentation will address:

- Building a system of sub-tasks of all ISS elements necessary to sustain a defence system
- Defining low level performance parameters for each of the major sub-tasks
- Combining logically and mathematically the low level performance parameters to performance parameters driving ISS Elements
- Aligning ISS element performance parameters with the operational availability of the system
- Using a system of performance parameters to drive the availability of the defence system

### 17.00 Chairman's Summary And End of Conference





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and IBM Consulting. In 2005 ILIAS Solutions became an independent player, located in Brussels, close to NATO HQ. Today, we are a niche player with an exclusive focus on defence and a clear vision on bespoke solutions. Extremely agile and able to deliver, whilst staying committed to quality and reliability, we have built a long track record of serving defence organisations internationally.



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# INTERNATIONAL DEFENCE LOGISTICS AND SUPPORT

International Defence Logistics and Support 2010  
29th June -2nd July 2010,  
Hotel Le Plaza, Brussels

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**EURO payments to be made to:** A/C No: 59304584, Sort Code: 40-05-15, IBAN: GB45MIDL40051559304584, BIC: MIDLGB22.

Please fax confirmation of the bank transfer to Credit Control on +44 (0)20 7368 9401, quoting delegate's name and booking code 11222.004 as your reference on both fax and bank transfer

or I enclose a cheque made payable to WBR Ltd

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